

**SEND RETURNS & EXCHANGES TO:**

TIGEAR RETURNS DEPT  
88 VANDERVEER RD  
SUITE C  
FREEHOLD, NJ 07728



1-888-TIGEAR-1

**Returns & Exchanges**

**ALL ITEMS MUST BE RETURNED IN ORIGINAL PACKAGING. EACH ITEM RETURNED WITHOUT ORIGINAL PACKAGING WILL BE CHARGED A 10% REPACKAGING FEE. NO EXCEPTIONS.**

- We will accept *new* merchandise - not washed, worn, altered or soiled, and suitable for resale, with all original packaging/tags returned for credit or exchanged for sizes within 30 days of purchase.
- Returns & Exchanges are to be mailed to Tigear – returns/exchanges **WILL NOT** be accepted in person or at events.
- If you return an item beyond the 30 day period, you will be charged shipping & handling to get the item back. We will not issue a refund or exchange an item after 30 days.
- No refunds or price adjustments are permitted on items purchased at a Tigear event; i.e., Warehouse Sale & Challenge of Champions. Items purchased at an event can be exchanged for *like items* only. Example – Bag Gloves for Bag Gloves.
- All merchandise sold as sets/packages must be returned as sets/packages.
  - If you receive free item(s) with your purchase, and return your purchase for credit, you must also return the free item(s) received.
  - If the free item(s) are not returned, you will be credited less the difference of the free item retail cost.
- No returns are accepted on custom items or clearance items.
- If you used a coupon or discount on your order and return an item for credit, you will be issued credit for the amount of the item, *less* the amount of the coupon or discount applied
- All returns will be credited by the original method of payment *excluding* shipping and handling.
- If you've received an incorrect item/size, please contact Tigear immediately for resolution.
- Please inspect all items for correct size and fit ***BEFORE*** putting your name on it. Tigear will not accept back an item with a student's name written on it.

**\*FOR RETURNS & EXCHANGES, PLEASE FILL OUT AND MAIL THE FORM BELOW WITH YOUR MERCHANDISE\***

**Allow 7 - 10 days on all returns and exchanges. Any information not provided will delay processing.**

Order#: \_\_\_\_\_ Reason for return: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone: \_\_\_\_\_ TSMMA Location: \_\_\_\_\_

CREDIT CARD #: \_\_\_\_\_ EXP DATE: \_\_/\_\_/\_\_ CVV code (back of card): \_\_\_\_\_  
(Front of AMEX)

<u>Item(s) returned:</u>	<u>Size</u>	<u>Quantity</u>	<u>Exchange For:</u>	<u>Size</u>	<u>Quantity</u>
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____